



## Chetola Resort Safety & Well-being Promise

We are excited to welcome you to Chetola Resort and are committed to the health and safety of our guests, staff, and the local community. We have chosen to take a very proactive and cautious approach to COVID-19. At various times, there may be temporary closures or changes in hours related to Timberlake's Restaurant, the Spa, or lodging facilities on property. By acting responsibly, we can maintain ourselves as an open space destination whenever possible to provide a safe place to escape, refresh, and renew while creating great memories.

### Prevention Measures

- Safety masks are required indoors unless actively eating or drinking, and social distancing of at least 6 feet in all public areas is highly recommended.
- Special safety panels have been installed in the front lobby.
- All Chetola staff are required to wear masks and must be either vaccinated or will undergo regular COVID testing.

### Cleanliness Measures

- The property is regularly deep cleaned and sanitized; many areas are cleaned throughout the day
- We have added hand sanitizer stations throughout the resort, with masks available upon request.
- Electrostatic sprayers are used in all rooms to properly cover and disinfect all surfaces in under a minute.
- Housekeeping will not enter rooms if guests are currently feeling ill to help reduce the spread of illness

*All procedures are subject to change based on CDC guidelines, as well as all government authorities*

