



Chetola Resort Safety & Well-being Promise

Welcome back to Chetola Resort! We have taken specific measures to assure our guests and team members that their safety and well-being is our number one priority. By acting responsibly, we can maintain ourselves as an open space destination whenever possible to provide a safe place to escape, refresh, and renew and create great memories.

Prevention Measures

- Everyone must wear safety masks and maintain social distancing of at least 6 feet in all public areas.
- We are monitoring the health of staff and guests; no one will be allowed to enter the property if they have a cough, fever, or generally show signs of feeling unwell. Temperatures are checked upon arrival.
- Arriving and departing guests have touchless options for check-in and check-out procedures; special safety panels have been installed in the front lobby with only one guest per party allowed at check-in.
- Seating in all dining & common areas have been re-arranged to follow social distancing guidelines.

Cleanliness Measures

- The property has been deep cleaned and sanitized, with many areas being cleaned multiple times daily.
- We have added hand sanitizer stations throughout the resort, with masks available upon request.
- Housekeeping services will only be offered upon request; additional amenities available upon request.
- **Chetola was recently awarded Inspector's Best of Housekeeping Award for 2020.**

Reducing Contact Measures

- For socially safe check-in and check-out procedures, guests will receive keys at security (staff will wear masks and gloves). Keys may be left in a drop box.
- We are offering patio dining, limited inside seating, as well as offering carryout and delivery service to be enjoyed at a picnic table outside, or in the comfort of your room or condo.

All procedures are subject to change based on CDC guidelines, as well as all government authorities



Open: Chetola Lodging, Timberlake's carryout, Chetola Sporting Reserve, Fly-Fishing, lake activities
Opening soon: Spa, Rec Center, Indoor Dining