



Chetola Resort Safety & Well-being Promise

Welcome back to Chetola Resort! We have taken specific measures to assure our guests and team members that their safety and well-being is our number one priority. By acting responsibly, we can maintain ourselves as an open space destination whenever possible to provide a safe place to escape, refresh, and renew and create great memories.

Prevention Measures

- Everyone must wear safety masks and maintain social distancing of at least 6 feet in all public areas.
- We are monitoring the health of staff and guests; no one will be allowed to enter the property if they have a cough, fever, or generally show signs of feeling unwell. Temperatures are checked upon arrival.
- Arriving and departing guests have touchless options for check-in and check-out procedures; special safety panels have been installed in the front lobby with only one guest per party allowed at check-in.
- Seating in all dining & common areas have been re-arranged to follow social distancing guidelines.

Cleanliness Measures

- The property has been deep cleaned and sanitized, with many areas being cleaned multiple times daily.
- We have added hand sanitizer stations throughout the resort, with masks available upon request.
- Housekeeping services will only be offered upon request; additional amenities available upon request.
- **Chetola was recently awarded Inspector's Best of Housekeeping Award for 2020.**

Reducing Contact Measures

- For socially safe check-in and check-out procedures, guests will receive keys at security (staff will wear masks and gloves). Keys may be left in a drop box.
- We are offering patio dining, limited inside seating, as well as offering carryout and delivery service to be enjoyed at a picnic table outside, or in the comfort of your room or condo.

All procedures are subject to change based on CDC guidelines, as well as all government authorities



Please visit chetola.com/hours-of-operation for a complete list of open facilities and activities.