



## Chetola Resort & Spa: Wellness Update

As of March 20, 2020

Dear Property Owners of Chetola Resort,

The wellness, safety and health of our guests, owners and staff are always our top priority. Due to the rapidly evolving circumstances surrounding COVID-19 and the guidance from the Centers for Disease Control, the World Health Organization, and federal and state governments, we are temporarily closing Chetola Resort as of 11am, Sunday, March 22. Although this was a difficult decision, we strongly believe in protecting the well-being of our guests, owners, staff, and the local community. Our team will continue to evaluate the situation and will issue updates on our website as regularly as possible. We truly value our staff, and several steps are being taken to support our resort employees through this challenging time.

Thank you for your trust in us throughout the years. We lift up prayers to our community and governmental leaders, hospital staff, nurses and doctors, as well as those working tirelessly to protect us. We appreciate your understanding and look forward to serving our Chetola family again soon. Please stay safe, take care, and be well.

Kind regards,

Kent Tarbutton

### Resources

- **Is Chetola Resort Open?**
  - Chetola Resort will be temporarily closed beginning at 11am Sunday, March 22nd.
- **What services will still be provided?**
  - Chetola's security, grounds and maintenance teams will continue to work hard to provide their services as normal.
  - Chetola Guest Services team will operate Monday-Friday, 9-5, to answer any questions or concerns you may have. You can reach our team at 800-243-8652.
- **The Chetola Woods POA Board Meeting has been rescheduled for Saturday, March 28th via conference call.** Due to the challenges with conference calling, the meeting will be closed. However, the Board minutes will be posted as soon as they are approved via email vote by the Board, no later than the end of April.
- **Where can I find information about COVID-19 regarding Watauga County or North Carolina specifically?**
  - For updates specific to Watauga County, visit websites for [AppHealth Care](#).
  - For updates specific the state of North Carolina, visit websites for the [NC Department of Health and Human Services](#).