

# THE PROPERTY IN REVIEW

## BY KENT TARBUTTON

Greetings from Blowing Rock on another wonderfully cool September night. The last two weeks of August seemed more like fall than summer, though I do love the warm days and brisk nights for which these mountains are famous.

We celebrated the 30th annual Symphony on Chetola Lake in July, and thousands came out even after the torrential rain that swept through the mountains a mere three hours before the performance began. The rain stopped about 10 minutes before Todd Wright's jazz ensemble opened and stayed hidden behind the menacing but silent grey clouds, but only for a short while.

What are the odds that we could have 29 years in a row without being rained out? Two years ago I recall it began to sprinkle as I approached the microphone to open the event, and so I paused and then asked all 4,000-plus people to join me in prayer that the rain halts. After three minutes, it did stop and the skies cleared. For the next several hours people showed me computer images of radar maps displaying a circle of storms all around these mountains, but not in Blowing Rock. When I arrived home after midnight that night, the skies opened and the rains began. Between the thrashing winds and crashing of thunder I lifted my song of thanks. My singing always sounds much better lost in thunderous claps and howling squalls of God's accompaniment!

This year's performance, however, changed all that as the blessing would be interrupted. As one of my favorite conductors took the stage this year, great applause welcomed Cornelia Laemmler Orth and the Symphony of the Mountains. About an hour into their riveting performance the mountains began to shake as world-famous Irish tenor Emmet Cahill (Celtic Thunder) crooned Shannon James Royce's An Irish Lullaby. Maybe that was just too much for the heavens to take, as the response was an Irish summer shower. I believe those clouds heard his captivating, powerful voice and just had to shed a tear to that melodic, haunting strain.

As the rains gained their space in that darkening night, hundreds decided they'd seen enough and quickly headed for home. Yet thousands more remained, and soon a dazzling display of colorful umbrellas unfurled. It was as if a particular chord had been struck that called across the grounds to thousands of exquisite mushrooms to sprout from the damp earth. They came to life and cheered on the rains as the riveting music rang true through the deluge.

The rainfall came and went, and by the end of the performance there seemed to be a new camaraderie that bound the crowd together. They huddled close to watch the most impressive fireworks display light up the village below, and the stark white clouds above intensified their incredible colors reflecting them back down on us all. So, what at first seemed like a change of luck (blessings), ended in a perfect and memorable night for all those who hung in there together. And it was just what I needed to see and then later process, so it could make the rather long trip from my head to my heart.

Like this year's storm, 2017 has been a year of changes. Some of them came at great financial expense to Chetola and our faithful rental condo owners. Others came at a personal expense as some long-loved staff members charted a new course for their lives.

Those sudden showers on Symphony night reminded me that changes come and nothing ever stays

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static for long. For those who remain and the great new folks who join our team, the upcoming performance will continue at Chetola as we grow once again. And like this year's ending grand fireworks barrage, I know that eventually the skies will light back up and a new morning will begin.

Change, change, change, taking us in new and exciting directions. New activities at the Chetola Sporting Reserve, new toys coming for next summer's playtime on the lake, pets up in the Woods condominiums, new menu choices at Timberlake's, a new assortment of recreation center programs - all of them coming around the next bend on the road to your resort in the Blue Ridge. ■

Best Regards  
Kent Tarbutton

*Irish tenor Emmet Cahill and conductor Cornelia Laemmler Orth (right); below, the colorful display of umbrellas that dedicated concertgoers popped open mid-performance.*



# BOARD COMMUNICATIONS

## BY DAVE ROEVER, BOARD PRESIDENT

Hope this letter finds all well! I have several items to pass along to you.

1. I need to reiterate the POA's policy on owners depositing their assigned weeks into exchanges such as RCI and Interval International and others. "An owner will not be able to deposit their week without first having paid their maintenance fees in full for the year they are depositing into. They must also have any past due maintenance fees, late fees and penalties up to date."

2. We conducted on Aug. 15 the annual drawing for Floating Weeks. Surprisingly compared to previous drawings, most of our owners were awarded their first choice. I hope you enjoy the week(s) you were assigned. Please do not miss your assigned week.

3. The credit card payments for maintenance fees feature, available on our new website, is being used and is a good addition for accounts receivables.

4. Progress on our stairways continues and will be finished by year's end.

5. Great work is being made on Hwy 321 – "The Road to Chetola". I know we are all anticipating an end to this project.

6. The board will be holding our annual budget meeting on Sept. 7. The results will be posted in my next letter to you. We are facing increases in a several areas: property taxes, cable, taxes on labor (newly implemented by NC), etc.

7. Please contact any board member with questions, concerns or items you would like to see added to our condo units. And keep in mind our rental program on weeks that our POA owns. Check out the available units for sale on our website (chetolalakepoa.com) and contact Shannon Logan with your inquiries. ■

### 2016-2017 POA BOARD CONTACT INFO

President	Dave Roever	roevered@gmail.com	828.294.9944
Vice-President	Bob Warmuth	bigbob@embarqmail.com	828.322.7467
Secretary	Virginia Bush	bushsinc@aol.com	704-763-4436
Treasurer	Jim Luneke	jbluneke@yahoo.com	843.234.0113
Director	Ed Diaz	emd333@earthlink.net	864.233.7005
Director	Molly Kennerly	mollykennerly@aol.com	910.488.8634

www.chetolalakepoa.org

#### Additional RSK Contacts:

POA Manager	Blake Dillman	blake@chetola.com	828.414.9591
POA Timeshare	Shannon Logan	shannon@chetola.com	828.295.5508

## TIMESHARE TRADES/SALES

Please forward your timeshare trades and sales to be included in the next CHETOLA DISPATCH by August 5. Email them to Allison West at [awest@chetola.com](mailto:awest@chetola.com). Please limit listings to 30 words. For discount rental rates in Chetola Lake POA units, please contact Shannon Logan, Timeshare Coordinator, at 828-295-5508, or Blake Dillman, POA Manager, at 828-414-9591.

**Week #1 / For Sale, Spruce 4**, 2-bedroom, 2 bath deluxe upper unit. Sleeps 6, beautiful views, perfect week for ski season! Contact: [perry\\_barwick@yahoo.com](mailto:perry_barwick@yahoo.com) or 910-512-4084.

**Week #5 / For Sale, Dahlia 6**. 2 BR, 2BA condo. Perfect for winter sports and/or enjoying the nearby Rec Center and Spa. Asking \$1,000 OBO. [karenhumphrey@carolina.rr.com](mailto:karenhumphrey@carolina.rr.com) or 704-365-1284 and leave a message.

**Week #6 / For Sale, Dahlia 5**. Upper level 1 bedroom, 1 bath, fireplace, sleeps 4, ski season! Near Recreation Center. Asking \$1,000. 2017 maintenance fees paid. Email or call Pat at [pbdempsey@hargray.com](mailto:pbdempsey@hargray.com) or 843-686-6270.

**Week #7 / For Sale, Dahlia 6**, 2-bedroom, 2 bath standard. Near Recreation Center. \$950. Contact [linnywulff@gmail.com](mailto:linnywulff@gmail.com) or 919-368-4030.

**Week #12 / For Trade or Sale, Laurel 3**.

Deluxe unit with additional whirlpool/hot tub, nice view of lake and mountain scenery. Pleasant spring weather; ideal for golf or skiing. Will trade for a comparable timeshare on NC or SC coast. \$3,500. Contact [marggdunn@icloud.com](mailto:marggdunn@icloud.com) or 910-392-3111.

**Week #13 / GIVING AWAY, Spruce 3**, 2-bedroom, 2 bath deluxe, upper level. Springtime week, Sat to Sat. with fireplace, whirlpool, granite countertops in kitchen and baths. Sleeps 6. Contact Terry or Lynn at 919-280-6467 or 336-213-1899 or [lynn.mcpherson@yahoo.com](mailto:lynn.mcpherson@yahoo.com).

**Week #14 / For Sale, Ivy 4**, 2 bedroom, 2 bath upstairs unit. Week sometimes falls during Easter holiday; great springtime weather. Location near lake and club house. \$1,000. Contact David Feagins: [dwfeagins@gmail.com](mailto:dwfeagins@gmail.com) or 336-852-3207.

**Week #20 / For Sale, Laurel 3** 2 bedroom, 2 bath beautiful, comfortable deluxe condo. Kitchen, dining area, large living room, bar, spa room and balcony with an excellent view. Week is good for fishing, shopping, weddings and golf. Regrettably, we must sell for health reasons. \$3,750. Contact Dr. Lorie Sisk, [lorisisk@gmail.com](mailto:lorisisk@gmail.com)

**Week #24 / For Rent, Birch 2** Available June 16-23, 2018. Deluxe upper unit, 2 bedroom, 2 bath. Nice view of the lake and within walking distance to Timberlake's Restaurant and the Recreation

Center. \$1,200. Call 704-542-1844.

**Week #28 / For Sale or Rent, Azalea 3**, upper level 2 bedroom, 2 bath with nice view. Close to Rec Center, sleeps 6. Prime week in mid-July. Rent \$850, Sell \$6,300. Contact Joe Accardi at 954-366-4294 or accardija@gmail.com.

**Week #28 / For Sale, Azalea 4**, peak July week (Fri. check-in), sleeps 6, 2 bedroom, 2 bath, near Rec Center. Contact Rachel Campbell at 704-542-2064, 704-488-4646 or achcamrjc@yahoo.com.

**Week #32 / For Sale or For Rent, Dogwood 1**, 2 bedroom, 2 bath deluxe, sauna, hot tub, great view and location, renovated. \$5,900/obo. Rent for week with option to buy. Contact Hal Fleischer at 561-279-0960.

**Week #35 / For Sale, Birch 3** Deluxe upper unit, 2 bedroom, 2 bath with additional hot tub/whirlpool. King in master; washer/dryer. Beautiful area and well maintained by Association. \$7,500. Red week. Call 561-368-5669.

**Week #36 / For Sale, Maple 1**, 2 bedroom, 2 bath deluxe, sauna, hot tub, near clubhouse and restaurant, renovated with new mattresses, TV and den furniture. \$7,500. Contact Sally Austin at 704-483-9701.

**Week #39 / For Sale, Dogwood 1**, 2 bedroom deluxe. Sleeps 6, lower level, flat screen TV, granite countertops, king bed in master, WiFi. \$6,000. Contact Joe Swann at 704-841-3825 or jp1979@windstream.net.

**Week #41 / For Rent, Ivy 3**, 2 bedroom, pay

maintenance fee of \$750. Contact: 321-459-2757 or bydotmifl@aol.com.

**Week #42 / For Rent, Dahlia 2**. Autumn leaf week, Oct. 20-27, 2017. One-bedroom apartment near recreation and restaurant. Fully equipped kitchen, washer/dryer, linens. A bargain at \$750. Contact Mike at 407-233-9276 and leave message.

# MAINTENANCE & POA UPDATE

## BY BLAKE DILLMAN & CHARLES TAYLOR

Greetings from the Chetola Maintenance Department and POA Management! The summer has been a busy one for Chetola's Maintenance Department. Hopefully you have been able to see some of the progress we have made around the property. However, the days are beginning to shorten and some of the leaves have already begun to turn. Fall will be here before we know it and it will be time to start thinking about winter. We have several projects to wrap up before winter gets here. We wanted to take this opportunity to update you on our progress with ongoing projects, provide answers to some commonly asked question and update you on personnel changes.

### Project Updates

**Outdoor Carpet Replacement:** We completed several outdoor carpet installations this summer and will continue until the weather forces us to stop for the year. We hope to complete all of the units on the priority list before the end of the year. Please let us know if your carpet needs attention. At this point we may not be able to get it until next year but we will begin creating our priority list now for 2018.

**Step Pan Replacement:** We have made considerable progress on the step replacement project despite a major delay in the arrival of materials. The materials scheduled to arrive in late May did not get here until mid-July; however, we have been able to complete 60 of the 88 step sets. We are averaging four sets per week now and should be able to complete all buildings by the end of the year, if there are no more materials delays.

**Water Pressure Control:** We began proactively checking for water pressure issues in February. We have identified and changed several defective Pressure Reducing Valves or PRV's during this time. We are continuing to monitor this and address issues as they come up. Our hope is that this proactive step in combination with the Town of Blowing Rock's installation of a main line PRV will reduce the number of pressure-related water issues we will have. Examples of these issues include leaking water heater pop-off valves, toilets, faucets and even ruptured water heaters.

**Winter Preparation:** The Chetola Maintenance Dept. will be offering winterization services again this year. You should be receiving the updated contracts for this soon. There will be a few administrative changes in this year's program. You will NOT be asked to prepay for this service this year. Owners requesting the winterization service will be billed through the monthly Owner's Statement when the service has been completed.

**2018 HVAC Preventative Maintenance Program:** The 2018 HVAC PM will be changing administratively in the same way the winterization program has changed. We will be billing for this service as it is completed through the monthly owner's statement. The spring and fall services will each be billed as they are complete. This will mean, for example, that an owner with a single HVAC system will be billed \$75 when the Spring PM has been performed and then another \$75 when the Fall PM is performed. You should see these contracts soon as well.

### Owner Questions

The most common question we have had this summer has been if Chetola Maintenance is available to do work in units that are not participating in the Chetola Rental program. The short answer to this question is, Yes. Chetola Maintenance is available to complete owner-requested projects ranging from help moving furniture to minor remodels. We have outstanding skilled craftsmen on staff. Some of the skills include carpentry, tile, drywall, furniture repair and now carpet cleaning. All work completed by Chetola Maintenance is billed through the monthly Owner's Statement. The rate charged depends on the work to be completed. The basic rate is billed at \$45 per hour, in half-hour increments, for general maintenance work. Larger jobs are estimated in advance of the work being completed. To have work completed by Chetola Maintenance, owners simply need to contact us at one of the numbers or email addresses listed below.

Requests for maintenance work generated by guests or because of rental use are handled differently. These are broken into two categories, Chetola rentals and private rentals:

### **Chetola Rentals**

Units that are part of the Chetola Rental Program are handled as follows: Each unit is subjected to a pre-check in shake down between each guest. Issues identified during this process or reported by guests with a cost of \$50 or less are addressed and covered by the rental management fee. Both labor and materials are included in the \$50 limit at no additional cost to the owner.

### **Private Rentals**

Requests for units not participating in the Chetola Rental Program are handled as follows: Guests are informed that they must contact the owner or their rental agency before we can perform any work. We require this to prevent owners from being billed for frivolous requests such as adjusting thermostats or turning on the television. We get those requests VERY frequently. Owners are billed at the \$45 hourly rate in half-hour increments when we have received approval and complete the work.

### **Contact and Staffing Updates:**

We have made some additional staffing changes and have changes in our contact information. Our recently hired Administrative Assistant for the Maintenance Department, Kay Durfor, has done such an outstanding job in her short tenure she has already accepted another position. She will now be serving as Chetola's HR and Training Coordinator. Kindra Myers will be filling the Administrative Assistant position. All other contact information for the Maintenance Department will remain the same.

*Blake Dillman:* 828-414-9591 or [blake@chetola.com](mailto:blake@chetola.com)

*Charles Taylor:* 828-414-9670 or [charles@chetola.com](mailto:charles@chetola.com)

*Kindra Myers:* 828-414-9670 or [kindra@chetola.com](mailto:kindra@chetola.com)

*General Maintenance:* [maintenance@chetola.com](mailto:maintenance@chetola.com)

Please feel free to contact us if we can be of assistance.

Sincerely,

Blake Dillman & Charles Taylor

## PROPERTY HIGHLIGHTS

### NOTABLE EVENTS AND NEWS

#### Timberlake's

Lunch Daily Noon-3pm | Dinner Nightly 5-10pm | Headwater's Pub Daily Noon-11pm

Steak on the Lake Wednesdays 5-10pm; live music 6-9pm

Music & Oysters Thursdays 5-10pm; live music with The Lucky Strikes 6-9pm

Bonfire Night Fridays 7-10pm

Live Music Saturdays 6-9pm

**Thanksgiving Day Buffet** | Nov. 23 | Seatings at 11am, 1:30pm, 4pm & 6pm

\$55 per adult (ages 12+), \$23 children ages 5-11 | Reservations open to owners Oct. 2

**Christmas Day Buffet** | Dec. 25 | Seatings at 11am, 1:30pm, 4pm & 6pm

\$55 per adult (ages 12+), \$23 children ages 5-11 | Reservations open to owners Nov. 20

#### Thanksgiving Weekend Festivities ~ Friday, Nov. 24 & Saturday, Nov. 25

**Cookie Decorating** | 5:30-7:30pm | Evergreen Room | Free

**Horse & Carriage Rides around Chetola Lake** | 5:30-9:30pm | Sign up on Timberlake's Patio | \$18 adult, \$11 (ages 3-12), free children 2 and younger

**Visits with Santa** | 5:30-9:30pm | Evergreen Room | Free

**Keepsake photos by ASP Image Studio** | Professional photos of visits with Santa and/or carriage rides | \$20 for one 4"x6" print and a digital copy on a flash drive

**Bob Timberlake Book Signing** | Timberlake's Lobby on the Bob Timberlake Inn Stairwell Landing, 5pm until | Meet Bob and have him personalize your copy of Bob Timberlake's Letter to Home | Books available for purchase at \$59.95 | Makes a great Christmas gift!

**Festival of Lights** | The annual display of Christmas decorations illuminate the resort at dusk on Friday, Nov. 24, and remain up through Winterfest weekend, Jan. 25-28, 2018

#### Festival of Trees ~ Nov. 30 - Dec. 3

Join us at Chetola Resort as we transform the Appalachian/Blue Ridge Room into a Christmas spectacle for this annual event, and raise funds for Western Youth Network through admission donations and the purchase of festive trees and wreaths! Find the perfect tree for your home, complete with presents! Over 75 themed trees and wreaths will be on display for your viewing and purchasing enjoyment! All items sold via online auction or via a simple buy it now feature. Purchased trees/wreaths must be picked up on Sunday. The event also features a free raffle, as well as a variety of special events for extra holiday cheer. Admission is by monetary donation; all proceeds benefit the community by supporting Western Youth Network.

<https://www.wynfestivaloftrees.com/about/>